Management Board

Decisions and outstanding actions from previous meetings

Note by the Office of the Chief Executive (for the Board meeting on 5th June 2014)

12 December 2013

- 1. **Agreement and Action (Business Resilience)**: The **Board agreed** that a business resilience exercise should be conducted as soon as was practicable. **Action**: **Black Rod** to bring forward plans for a business resilience exercise.
 - A Gold workshop has been held and planning is underway for the next Business Resilience exercise; action in hand.

23 January 2014

2. Action: The Board mandated the Corporate Risk Management Team to create a unified risk platform through which all risks would be reported.

— Work on an integrated reporting platform for risk is in hand for the July QPR meeting. An internal audit of the risk system is due to be completed in April [note: this has been delayed and is now expected in June] and the audit's findings will inform this work; action ongoing.

3. Action: OCE to produce a template for SRO letters of delegation and authority.

— See under action 7

4. **Action: OCE** to produce a full list of all SROs.

— See under action 7

5. Action: The OCE to send a message to the SRO cohort setting out the Board support for the role and the support the Board is offering.

— See under action 7

6. Action: The OCE to arrange a meeting for SROs with Board Members to outline the Board's support for, and expectations of SROs, and for SROs to tell the Board what support they would find useful.

— See under action 7

7. Action: The OCE to ensure that training for SROs to be arranged as a matter of priority. The Board mandated that all SROs should go on this training and in future no-one would be appointed as an SRO without training.

— Board members' feedback on the template letter of appointment for SROs had been received and a revised draft would be circulated by the end of week commencing 5th May; action complete.

- 8. Action: Myfanwy Barrett to arrange training for project leaders, contract managers and finance and procurement staff on how to spot if a supplier is in financial difficulty.
 - Myfanwy has received a training proposal from Deloitte; action in hand.

06 March 2014

9. Agreement (Online Services Review): The Board agreed that: the two key recommendations made by mySociety should be implemented; the report of mySociety should be published, and feedback invited on how it should be implemented; and a detailed plan for implementation should be presented to the Boards at a future date.

— The two key recommendations made by mySociety were being implemented; the mySociety report was published on the intranet on 17th March and feedback from all Parliamentary network users has been invited up until 6th May; action complete.

10. Action: Myfanwy Barrett and Tom Goldsmith to produce a list of core duties and responsibilities of managers with a view to ensuring that, where not already included, they are recorded in forward job plans.

— OCE have drawn together disparate lists of requirements of managers and produced a consolidated list which has been shared with Myfanwy and Andrew Walker. Consideration being given to how best to promulgate the list in order to populate forward job plans; action in hand.

11. **Action: John Borley** to brief the Board on the outcome of PICTAB's discussion of the Network Convergence Programme.

— PICTAB has agreed that Convergence should be suspended, pending the arrival of the new Head of Digital; action on hold for the time being.

01 April 2014

12. Action: John Pullinger and Amanda Colledge to ensure richer information on income generation is included in the July Quarterly Performance Report.

— Action in hand for July QPR.

13. Action: Rachel Harrison to develop proposals for Board level risks relating to security, information security, health and safety, projects and programmes, and the Estate for consideration at the next Quarterly Performance Meeting.

— Action in hand for July QPR.

Action: Rachel Harrison to arrange for rolling reviews of departmental level risk at future Quarterly Performance Meetings.
— Action in hand for July QPR.

<u>01 May 2014</u>

16. Action: John Borley agreed to explore the likely end date of the Westminster Hall internal walls cleaning project with the project team.

— The project is now in Phase 2 with a completion date of 31 December 2014; action complete.

17. Action: Jane Hough and Myfanwy Barrett to discuss the interaction of the strategy development with financial planning.

— The OCE and DFIN in regular contact; action ongoing.

18. Action: Jane Hough to e-mail Board members with a deadline for ideas for the 2015 Strategy from their senior leadership discussion groups.

— Email has been sent; action complete.

Office of the Chief Executive May 2014