

ICT strategy for the UK Parliament, 2010-2015

A paper by the Director of Parliamentary ICT

Purpose

1. This paper presents to the Board a strategy for Parliamentary ICT for the period 2010-2015 and asks for their endorsement of its proposed outcomes and direction.

Action for the Board

2. The Board is invited to:
 - i. Confirm their support for the proposed outcomes and direction of the strategy; and
 - ii. Note the work to be undertaken by July 2011.

Background

3. The attached document is a strategy for Parliamentary ICT for the period 2010-2015, designed to prepare an ICT service that will satisfy the growing demand for services and at the same time take advantage of new technology trends in order to make savings.
4. The assumptions of future ICT demand and the principles behind the ICT strategy were approved by both House's management boards in April 2010. The attached ICT strategy describes how services will be developed to satisfy this demand.
5. The strategy has been revised and improved through consultation. PICTAB have contributed to the current version, as have a number of individuals and groups across Parliament. External validation and advice on the strategy and technology has been provided by Gartner, the Cabinet Office, the Canadian Parliament and a number of other independent technical experts and organisations.
6. The strategy is an iterative document, to be updated annually to take account of work completed, new demand and changes in technology opportunity.
7. In the first year of the strategy, work will continue on the core services (Procedural Data and CPMF programmes), and the corporate services (Facilities, Finance & HR programmes). A full cost feasibility study of the cloud-based services, hosting, network and data management will be undertaken leading to detailed plans and full business cases by July 2011. Alongside this technical work, detailed plans for a new customer service and data integration approach and a detailed PICT staff development plan will be created.
8. Further reports on the feasibility studies arising from the strategy will be presented to the management boards.

12 November 2010